NETEAM

CS

Call Manager / Unity Engineer

Certifications:

- **Microsoft – MCSE**
- **Cisco – CCNA**
- **Cisco – CCDA**
- **Cisco – Sales Expert**
- **Cisco – CIPT**
- **Citrix – CCA**

Experience

Installation, Design and Configuration of Voice Over IP Protocol Telecommunications Systems and related infrastructure in the vertical markets of Healthcare, Real Estate, Education, Local Government and County Government.

Experience Highlights

Education (K – 12)

- Implementation Engineer
- Installed IP communications system based on Cisco AVVID architecture including 8 remote sites connected via data T1 and Fiber Optic transmission media.
- Cisco CallManager Publisher and Subscriber servers
- Cisco Unity Voice Messaging
- 300 Cisco IP Phones
- 50 Analog Endpoints
- 2 ISDN PRI Telco Circuits
- 25 POTS Telephone Circuits

Large Realtor

- Lead Implementation Engineer
- Installed IP communications system based on Cisco AVVID architecture including 3 geographically disbursed CallManager Clusters
- 30 remote sites connected via data T1, DS-3 and Fiber Optic transmission media
- Cisco CallManager Publisher and Subscriber servers
- Cisco IPCC Contact Center
- Cisco Unity Voice Messaging
- 2500 Cisco IP Phones
- 65 Analog Endpoints
- 15 ISDN PRI Telco Circuits
- 120 POTS Telephone Circuits

CS
(continued)

Local Government
- Implementation Engineer
- Installed IP communications system based on Cisco AVVID architecture including 5 remote sites connected via data T1 and Fiber Optic transmission media
- Cisco CallManager Publisher and Subscriber servers
- Cisco Unity Voice Messaging
- 350 Cisco IP Phones
- 12 Analog Endpoints
- 1 ISDN PRI Telco Circuit
- 15 POTS Telephone Circuits

County Government
- Lead Implementation Engineer
- Installed IP communications system based on Cisco AVVID architecture including 2 remote sites connected via data T1 and Fiber Optic transmission media
- Cisco CallManager Publisher and Subscriber servers
- Cisco Unity Voice Messaging
- 400 Cisco IP Phones
- 96 Analog Endpoints
- 1 ISDN PRI Telco Circuit
- 20 POTS Telephone Circuits